

CLIENT INSTANT ACCESS, LLC.



Company Overview

Client Instant Access, LLC was founded in 1997 and is headquartered in Parsippany, N.J. Our state-of-the-art dialing, messaging and conferencing services have made us a leader in the telecommunications industry. CIA employs a staff of professionals and maintains a 24/7 on-site conference calling and customer service support center to meet our clients' needs. We offer the fastest, most productive and reliable systems available in the marketplace to a wide variety of industries. Our solutions include detailed reporting, feature rich options, compliance tools and database management resources that integrate with other companies' Customer Relationship Management (CRM). Client Instant Access has recently introduced a new, groundbreaking platform known as, **Omnigage**. Omnigage is an engagement platform which allows you to message mass amounts of people in different ways within seconds. This offering can also function as a standalone CRM, as well as having the integrating capabilities to function as an embedded terminal, enhancing your CRM with its multi-channel communication system.

Property Preference &
Communication Options

Property Management & Unit Confidentiality

OMNIGAGE PLATFORM PROPERTY MANAGEMENT USAGE CASE STUDY

Product Overview

Securely store your contacts:

- Create custom lists that can be assigned to one or more employees
- Choose the best way to communicate with your contacts
- Set rules to confirm message content before employees send to your contacts
- Track and log all of your interactions and engagements
- Access data driven insights about the best ways to communicate with your contacts
- Allows feedback enabling contacts to customize their communication preferences leading to optimization of communication engagements
- Incoming Communications Capabilities
- Ability to opt in and out of alerts
- Forth coming Mobile App *Fall 2019*

Use Cases:

A valuable Omnigage use case within Property Management relates to Property Management to Unit communication. The platform is capable of distributing a high volume of alerts to home owners, tenants, residents and staff, notifying them of maintenance issues and the up keep of their properties. Additionally, reaching all staff on-site to ensure employee availability to handle maintenance requests.

Parking - Cleaning of street, parking lots, space availability, snow removal, visitor parking and reserved space alerts.

Emergency Alerts – To alert the community of emergent matters.

Power Outages – To notify the residents of power loss / restoration.

Power Washing – Notifying residents of the wash days.

Pool – Lifeguard availability, pool maintenance, hours, rules.

Dryer Vent Checks – To make sure the laundry room protocol is followed for safety reasons. To prevent fires, floods and electrical problems.

Newsletters – Send out monthly newsletters to your residents.

Water Main Break – To alert residents of possible water shortages & clean water availability.



POWERED BY:

omnigage