Special offering for



Members

Client Instant Access has decided to put our best foot forward and offer each and every MCCC member access to our Omnigage program. Having the right tools is essential to any business. Being able to reach out to your customer base is critical, whether you are just saying hello or selling an idea. Our program provides our clients with a cloud-based smart engine engagement platform designed to revolutionize the way they communicate with their clients.

Our Onni Channel Platform was born when multiple leaders in the communication technology industry saw the need to evolve the customer engagement experience. Working with top businesses around the world, we spent the time and research to develop a deep understanding of the tools needed. Whether it be our state of-the-art dialing, messaging and conferencing, our services are the glue that holds it together and now it will be yours to experience.

Here is what you get:

1) Omnigage CIA access sign-in with 10,000 credits. 1 credit is equal to 1 minute of voice, 1 sms message or 100 emails.

What the program offers:

- Click-to-Dial with seamless call transitioning
- Caller ID setup
- Texting including ability to send images one to one or one to many
- Emailing with full HTML capabilities
- Voice recordings via calls, voice, text and email blasts with a variety of rules
- Collaboration with sharing of content between users
- **Voicemail drop text to speech with variables for custom interactions
- Detailed metrics by engagement activity
- Engagement queues with ability to filter and create lists
- Detailed call, text and email logs compliance reviews including bi-directional conversation
- Engagement scheduling for immediate or future dispatch
- Ability to predefine tags, set on voice templates and filter

CRM

Omnigage can be used as a CRM. No need to buy one. You can securely store all of your contacts, private to you in our secure web-based service. You can create custom lists that can be assigned to one or more employee, choose the best way to communicate with clients, set rules to confirm message content before employees send to their clients, track all employee communications from one location, access understandable data driven insights about the best ways to communicate with your customers, invite your customers to create their own profile and customize their own communication preferences.

If you are interested in getting signed up for a FREE 3 month trial with no obligation, please call or email Steven Crociata Vice President of Sales, Client Instant Access

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